

JONAH BANK OF  
WYOMING  
FIGHTING FRAUD:  
DETECT

Jonah Bank of Wyoming  
Building a Better Wyoming

# Detect

Detecting abnormalities within your accounts, or access to your accounts, can help stop fraudsters in their tracks and limit any malicious activity that may be occurring. When it comes to your online bank accounts, Jonah Bank has many tools in place to help spot, prevent, and alert on suspicious behavior before the fraudster has a chance to act.

Customers can use this form to document all the configured alerts for their accounts. Documenting your alerts can help you see where there may be a gap in your detective capabilities.

When completing the table on the next page, you can use the following key:

- **Alert Category:** The alert category is the system or source of the alert.
- **Alert Type:** The alert types can be grouped into Account, Transaction, Security, Administrative, and Feature.
- **Alert Settings:** Alert settings are the details of how the alert is to be triggered.
- **Destination:** The destination is how the alert is to be received (SMS, Voice, eMail, or Push), you could also include who the recipient of the alert is.

## Support

Should you require further assistance, please contact one of our customer service representatives:

Casper 777 West 1st St. Casper, WY 82601 307-2374555	Casper 3730 East 2nd St. Casper, WY 82604 307-266-5662	Cheyenne 205 Storey Blvd. Cheyenne, WY 82009 307-773-7800	Cheyenne 2015 Central Ave. Cheyenne, WY 82001 307-773-7850
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Send us an email at [Customer\\_Service@jonah.bank](mailto:Customer_Service@jonah.bank)



